

Phone – 02 9517 2577
Fax – 02 9517 2488
Post – PO Box 854,
Newtown NSW 2042
Street – Suite 203, 1 Erskineville Road,
Newtown NSW 2042
Email – info@scarletalliance.org.au
Web – www.scarletalliance.org.au
ABN - 86 612 112 065

Federal

Scarlet Alliance
Emergency Support Fund
for Sex Workers in
Australia

https://chuffed.org/project/e mergency-support-sex-wor kers-australia Scarlet Alliance and our state and territory member organisations have joined together to create an ongoing fund to make your donations directly available to sex workers who need emergency financial relief in order to support them to stay safe, housed and fed during the COVID-19 pandemic.

This fundraiser will provide emergency relief for sex workers in Australia who do not meet eligibility criteria for government or other financial support or unable to meet government requirements.

Red Cross Emergency relief support for people on temporary visas

https://www.redcross.org.a u/news-and-media/news/he lp-for-migrants-in-transition Australian Red Cross has received Government funding specifically to support people who are on temporary visas with a small one-off emergency relief payment.

Emergency relief payments are not income support. They are limited and we know may not meet all needs that you have. For people in Australia with urgent needs who:

- are not Australian citizens or permanent residents;
- are not eligible for State or Territory funds for temporary visa holders (except those delivered by Red Cross); and
- have no income or savings and no access to other support

Assisted Voluntary Return and Reintegration Program

https://australia.iom.int/assi sted-voluntary-return-and-r eintegration-program Not COVID related but still assisting people to return home where they can (better not to mention sex work)
Assisted Voluntary Return (AVR) is an international migration service designed by IOM on behalf of governments to help eligible migrants make informed and voluntary choices about returning to their country of origin.

Access to superannuation

https://www.ato.gov.au/Individuals/Super/Withdrawing-and-using-your-super/Early

Eligible temporary residents are able to apply to access up to \$10,000 of their super until 30 June 2020. To apply for early release as a temporary resident, you must satisfy one or more of the following requirements:

You hold a student visa that you have held for 12

-access-to-your-super/	 months or more and you are unable to meet immediate living expenses. You are a temporary skilled work visa holder and still employed but unable to meet immediate living expenses. You are a temporary resident visa holder (excluding student or skilled worker visas) and you cannot meet immediate living expenses.
Australian education provider COVID-19 response information https://www.studyinaustralia.gov.au/english/study-in-australia-student-support/australian-education-providerlist	Many providers from universities and tertiary institutions to schools are offering international students welfare and financial support through COVID-19.
Ask Izzy www.AskIzzy.org.au	Locate food services and other support services your area nationally.

NSW

Addison Rd and SWOP NSW food boxes https://swop.org.au/informat ion-in-english/income-other -support/food-donation	Contact SWOP on 02 9206 2166 or swopconnect@swop.org.au to request your Free Food Box
City of Sydney Community Hotline	International students who are facing hardship and located within the City of Sydney Local Government Area are encouraged to call the City of Sydney COVID-19 Community Hotline. City staff are trained to provide information on accommodation, access to food, finance, isolation, personal wellbeing and community support. The Community Hotline is 02 9265 9333 and is open 9am – 5pm, Monday to Friday. You can also register for their Community Check-in Service and receive a regular call. Phone: 02 9265 9333
Uniting Harris Community Centre Emergency Food Support Service	Anyone experiencing difficulties is welcome to access this service, including international students. Open Monday to Thursday between 10am to 12pm and 2pm to 4pm. Address: 97 Quarry Street, Ultimo

www.uniting.org/community -impact/harris-community-c entre	Please call 9552 1140 or email harriscentre@uniting.org with your details and reason for accessing this service.
OzHarvest https://www.ozharvest.org/ what-we-do/market/	Students can get free food hamper at the OzHarvest Market, located at 147 Anzac Parade, Kensington. The Market is open from 10am until 2pm, Tuesday to Friday. In addition, Thursday 14 th and 21 st May you can collect hampers from Redfern and Darling Harbour.
The Staples Bag https://www.thestaplesbag.ssi.org.au/	Affordable groceries for those facing food insecurity in Campsie and Parramatta.
Hearth and Soul https://hearthandsoul.com.a u/	Provides free meals to anyone suffering job or revenue loss as a result of COVID-19. Please register a date to receive a takeaway meal from this Newtown restaurant.
Addison Road Food Pantry Marrickville https://addiroad.org.au/the-food-pantry/ Hut 1, 142 Addison Rd, Marrickville	Affordable, fresh food for those facing food insecurity based in Marrickville. Home delivery service available, \$5 boxes plus free fruit/veg and bread. Cooked meals available regularly for \$2. Tel: 02 9569 7633
Newtown and Erskineville Anglican Church https://www.neac.com.au	For Newtown and Erskineville residents in need of help with basic groceries. Tel: 02 9557 2043
Rozelle Neighbourhood Centre https://www.rozellecentre.or g.au	Peninsula Cares is a support network for all who live in and around Balmain, Rozelle, Birchgrove, Balmain East and Lilyfield. They are able to assist with picking up shopping/chemist items, posting mail, phone call check ins. To access support call the Helpline 9556 9550 or send email to peninsulacaring@rozellecentre or complete online request for help: https://www.cognitoforms.com/Rozellecentre/RequestsForHelp
Exodus Foundation	180 Liverpool Road Ashfield, 2131 Tel: 8752 46008am – 4pm Monday to Friday 8am – 3pm – weekends Clinic and Drop-In Centre still open for front of house triage only. Available: food hampers, showers, after hours meals, coffees, phone and computer access (for now). Case worker available by phone only.

Newtown Neighbourhood Centre communitystrengthening@ newtowncentre.org	Information and Referral Service by phone 10am – 2pm (Monday to Thursday) on 9564 7333 or email
Lou's place www.lousplace.com.au	Lou's place is providing free take away lunch boxes at 12:30pm each day for women only.
Rough Edges https://www.roughedges.org/	Rough Edges is a non-government organisation that aims to bring a greater sense of self to everyone who walks through their doors. Opening hours to be confirmed on a daily basis. Please call in advance or take away dinner (7:30pm-8:30pm), case management and counseling. Phone: 9360 6844
Hindu Council of Australia https://hinducouncil.com.au /new/how-to-get-crisis-help- from-hbf	International students can receive cooked food and dry groceries. Please fill out the Crisis Help Form online on their website.
Baycity Care www.baycitycare.com.au	Bay City Care is a not-for-profit organisation that works collaboratively with the community, government, non-government agencies to address a range of social and immediate issues. During COVID-19 Baycity Care are providing free food hampers and restaurant prepared meals, assistance with utility bills and ongoing access to their Foodcare program.
FoodBank https://www.foodbank.org.a u/covid-19-nswact/?state=n sw-act	Connects people in need to charity partners who provide meal and grocery services throughout NSW. Phone: (02) 9756 3099
Food Fairness Illawarra Fact Sheet http://foodfairnessillawarra. org.au/wp/wp-content/uploa ds/2012/01/Low-Cost-and- Free-Meals-Directory-2018. pdf	Lists all the free meal services available in the Wollongong area for anyone facing food insecurity.
Anglicare https://www.anglicare.org.a u/what-we-offer/food-and-fi nancial-assistance/help-wit h-food/	Provides free emergency food packages for anyone facing food insecurity. Also provides low-cost groceries through their Community Pantry.

Food Recovery http://www.foodrecovery.or g.au/locations.html	Provides free meals and food hampers to those facing food insecurity on the Far North Coast of NSW.
Red Cross https://www.ames.net.au/sk illed-migration-service/news -and-updates/emergency-re lief-temporary-visa-holders www.redcross.org.au/news- and-media/news/help-for-m igrants-in-transition	Red Cross is receiving funding from the Australian Government for the next six months to deliver emergency relief and casework support for people who are on temporary visas. Visa holders may be eligible for Red Cross Safety Net support if they are in Australia on a temporary visa, are in urgent financial hardship, cannot access Centrelink, Medicare or similar services, and/or have no income, savings or other financial support (including from family overseas). Eligible visa holders are requested to contact the Red Cross by email (nat_rc_msp@redcross.org.au) in the first instance so they can be advised when the funds and arrangements are in place. To protect everyone's safety during COVID-19, Red Cross has requested that clients to not come to their offices at this time. Clients are encouraged to email or call 1800 733 276 during business hours.
Wayside Chapel https://www.waysidechapel. org.au/ 29 Hughes Street, Kings Cross Tel: 9581 9100	The Community Service Centre is open between Mon – Sun 9:30am-1pm, with limited access to provide core services including: practical assistance including showers, emergency clothing packs, phone charging, blankets; telephone based care-coordination including crisis accommodation referral, medical and Centrelink referrals, assessment for home visits; and takeaway breakfast and lunch to be served from an area outside in order to meet physical distancing requirements. (Note Café and seating area will be closed to the public).
Mission Australia https://www.missionaustralia.com.au/	Food hampers and vouchers. (02) 9357 1144
Services NSW www.service.nsw.gov.au/co vid-19/emergency-relief-pa ckages	Emergency Relief Packages and Food assistance for people who have to self isolate or are in quarantine.
Accomodation	
Link to Home http://www.sydneyhomeles sconnect.com/services/link 2home/	Temporary accommodation for those experiencing homelessness. NSW Housing is providing additional resources for those who need to self-isolate or who are in a domestic and violence situation. 1800 152 152 (free call, 24 hours)

Rental Arrears Haymarket Foundation - Sydney Homeless Early Intervention Scheme (SHEIS) https://www.haymarket.org. au/get-help/sheis/	Offering remote assistance to single clients aged over 18 years, who are at risk of homelessness. If you would like to refer a client who is at risk and requires support, please call 9197 9720.
Find a Bed https://www.facebook.com/ Findabedau/?hc_location=u fi	They are compiling a list of empty homes which can be used for self-isolation purposes.
NSW Tenants	
NSW Rent www.fairtrading.nsw.gov.au /resource-library/publication s/coronavirus-covid-19/prop erty/moratorium	The new measures include an interim 60 day stop on landlords issuing termination notices or applying for NSW Civil and Administrative Tribunal (the Tribunal) eviction orders due to rental arrears, where tenants are financially disadvantaged by COVID-19. Along with these restrictions on evictions for rental arrears, the Government has also extended the notice periods for certain other lease termination reasons to 90 days.

ACT

Jobs for Canberrans https://www.covid19.act.go v.au/economic-support/jobs-for-canberrans	The Jobs for Canberrans Fund will provide work opportunities for people in the casual or semi-skilled workforce who have lost their jobs or have been significantly impacted due to COVID-19. Jobs will be available for people who have relied on casual work and are not eligible for the Australian Government's wage subsidy scheme or other support.
Canberra Relief Network https://canberrarelief.com.	CRN exists for the Territory's most vulnerable members, those doubly impacted by this unprecedented health and economic crisis. Additionally, we are here to support others affected by the COVID-19 Pandemic, including casual workers who have been stood down, some international students and those isolated due to COVID-19 infection, carers of individuals with COVID-19, disability, health challenges or chronic illnesses.

	A typical hamper includes items such as rice, pasta or/and ramen, breakfast cereal, oats, vegemite, peanut butter, jam, pasta sauces, canned fruit and vegetables, toilet paper and soap.
Companion House http://www.companionhous e.org.au/	Financial assistance available to asylum seekers, temporary protection and safe haven enterprise visa holders.
	All temporary visa holders can access basic food hampers including: oil, lentils, rice, noodles, tinned tomatoes, tuna.
Migrant and Refugee Settlement Services (MARSS)	Financial assistance available to all temporary visa holders.
https://www.marss.org.au/contact	
University of Canberra (UC) https://www.canberra.edu.a u/current-students/internati onal-students/international- student-services	Contact International Student Support Services (ISSS) at welfare@canberra.edu.au to request to access financial aid.
Australian National University (ANU) https://anusa.com.au/pagea ssets/welfare/financial/grant s/emergencygrant/AEG-Ne w-Covid19.pdf	ANUSA Emergency Grant is designed to provide financial assistance to eligible enrolled students who are experiencing sudden or unexpected financial hardship that is adversely affecting their education. The main criteria for a grant are the demonstration of a genuine need and that continued study may be in jeopardy due to financial hardship.
	 Be enrolled as an ANU Undergraduate or ANU College student. If the holder of a student visa, be able to demonstrate an unexpected change in financial circumstances since commencing the program of study. Be able to demonstrate financial need. (E.g: loss of employment, impact of COVID-19)
https://parsa.anu.edu.au/fin ancialsupport/emergencygr ants/	PARSA Emergency Grants (PEGS) are available to offer financial assistance to postgraduate students who are facing genuine and unexpected financial hardship. Enrolled postgraduate students can qualify for up to \$500 per calendar year (at PARSA's discretion),

depending on the severity of the situation and the potential benefits of assistance. Successful applicants do not have to repay the money (i.e. it's not a loan).

Eligibility:

- Unable to meet costs of living
- Experiencing an emergency medical crisis or ongoing treatment
- Unable to afford rent, food or utility costs
- Required to travel for emergency purposes e.g. natural disaster, funeral
- Financially compromised

Victoria

Coronavirus (COVID-19) support for international students

https://www.studymelbourn e.vic.gov.au/help-and-supp ort/support-for-students-cor onavirus International Students Emergency Relief Fund: The Victorian Government has announced a \$45 million International Student Emergency Relief Fund for international students facing financial hardship as a result of coronavirus. Click here to find out more and register your interest.

Rental support: New laws have been introduced to help protect you as a tenant in a residential property from eviction and help if you're suffering financial hardship. For information visit our Housing and Accommodation information

Working for Victoria program: If you're legally allowed to work in Australia, you can apply for the Victorian Government's Working for Victoria program.

COVID-19 health costs waiver: Victorian hospitals will waive the costs of treatment for overseas travellers, including international students, with symptoms of coronavirus who fall ill in Australia and do not have adequate insurance coverage.

International Students Emergency Relief Fund

https://www.studymelbourn e.vic.gov.au/help-and-supp ort/support-for-students-cor onavirus/international-stud ent-emergency-relief-fund The International Student Emergency Relief Fund will provide a payment of up to A\$1,100 for vulnerable international students who have lost their job or had a significant reduction to their employment and are facing financial hardship as a result of coronavirus (COVID-19).

The fund complements the range of relief programs offered by Victorian universities, education providers and existing government support. International students from Victoria's tertiary education providers including universities, TAFEs, private Vocational Education and Training providers and English language colleges are eligible to apply for the hardship payment.

Complete this <u>webform to register your interest</u> and you will be notified as soon as applications open.

Coronavirus (COVID-19) rent relief grant

https://www.housing.vic.go v.au/help-renting/rentrelief The Victorian Government has established an \$80 million rental assistance fund to provide rent relief payments of up to \$2000 to Victorians experiencing rental hardship due to the coronavirus (COVID-19) pandemic.

The one off grant is specifically for **tenants living in their primary residence** to help them maintain safe, secure and stable accommodation. It is paid directly to the tenant's agent, lessor or landlord to contribute to the tenant's rental payments, under their new rental agreement.

The grant will assist renters in Victoria experiencing financial hardship due to coronavirus (COVID-19), who have, or will shortly have, a bond registered with the Victorian Residential Tenancies Bond Authority.

To be eligible for the grant you will need to have registered your revised rental agreement with Consumer Affairs Victoria or gone through mediation, have less than \$5,000 in savings and still be paying at least 30 per cent of your income in rent. Your household income must be less than \$1,903 per week.

There are no citizenship or permanent residency requirements for applicants. Applicants that may be eligible include casual workers on holiday and working visas, skilled visas, seasonal workers, New Zealand citizens and all refugee and temporary protection visa holders. To register your agreement with Consumer Affairs Victoria, visit Coronavirus (COVID-19) and your rights page.

Local Council and community food relief

https://www.studymelbourn e.vic.gov.au/help-and-supp ort/support-for-students-cor onavirus/covid-19-news-an d-updates/support-and-foo d-relief-organisations Many local councils across Melbourne and Victoria have developed resources that link community members with information about food relief and support services available during this pandemic.

Additionally, there are many Victorian community organisations who are providing assistance to vulnerable people who have been impacted by the pandemic.

Working for Victoria initiative

The \$500 million Working for Victoria initiative helps Victorians, including people who have lost their jobs due to

https://www.vic.gov.au/wor
kingforvictoria

the economic impacts of coronavirus (COVID-19), find new work opportunities.

If you have Australian working rights you are eligible to participate.

Northern Territory

Worker & Wellbeing Fund https://coronavirus.nt.gov.a u/updates/items/2020-04-0 2-worker-and-wellbeing-fun d	Worker & Wellbeing Fund is open to temporary visa holders , international students and Territorians who've lost their job or their income has been reduced because of coronavirus (COVID-19) and are ineligible or not already receiving financial and/or wellbeing support, including Centrelink benefits.
StudyNT care packages https://studynt.nt.gov.au/ne ws/support-international-stu dents-impacted-coronavirus	StudyNT has created care packages for international students who are currently in self-isolation. Please provide us with your details so we can get in touch with you by filling in the online registration form.
Small Business Survival Fund https://businessrecovery.nt. gov.au/businesses/small-bu siness-survival-fund#sectio n3I	Immediate survival payment The immediate survival payment provides an initial lump sum directed to businesses to help offset immediate cost pressures and provide time to plan. Payment amounts are:\$2,000 for businesses with only one full-time equivalent (FTE) employee (including sole traders) Lager payments are available for "Entertainment venues" This includes: strip clubs, brothels and sex on premises venues. The Small Business Survival Fund is only open as long as funds permit. To be eligible you will need to fill in a form for Vendor ID first
Business Hardship Package https://businessrecovery.nt.g ov.au/businesses/business-h ardship-package	For all businesses, including sole traders with active ABNs that can confirm hardship between 1 April 2020 and 30 June 2020 you will be placed on the business hardship register and can apply for the Business Hardship Package for the period 1 April 2020 to 30 September 2020. Purpose to assist NT businesses who have proven hardship from the coronavirus pandemic from 1 April 2020 and will be available until 30 September 2020. All businesses who have been approved for the Small Business Survival Fund will also be eligible to be included on this Register.
	The package is designed to help reduce costs for local

businesses and keep them open and operating now, as well

	as in the rebound and recovery phase once the COVID -19 crisis is over and restrictions start to lift
NTAHC intereferals for peer & crisis support https://www.ntahc.org.au/news/ntahc-update-2420	NTAHC Sex Worker Outreach Program SWOP NT can assist for direct referal pathways to Darwin & Alice Springs NTAHC Care & Support Team for sex workers who are in crisis and are requiring access to Emergency Releif Funds (ERF) Eg: Woolworths food vouchers and where possible assistance with bills.
	If you have not accessed NTAHCs' Care & Support Program before, you will need to take part in an intake process to assess eligibility for areas of support. This will be done via phone with a Care and Support worker. SWOP NT peers can help you fill in the referral form and talk you through the process. Due to COVID-19, the Care & Support team are currently providing assessment over the phone, email and video. Call SWOP NT 0447 022 332 to connect
HK Training & Consultancy https://hktc.com.au/	HK provides Emergency Relief (ER) to help assist workers who've had a reduction in wages/loss of job due to COVID-19. HK additionally provides financial counselling services. The ER Assessment staff are not currently seeing people face to face but are able to be accessed by calling on either 1800 728 508 or 8927 2499. SWOP NT has a copy of the referral form and we are happy to assist workers through this process. SWOP NT has checked and approved this service as sex worker freindly. Darwin region only

South Australia

International Student Support Package https://studyadelaide.com/is	The International Student Support Package is designed to support international students currently residing in South Australia and facing financial hardship.
<u>sp</u>	 There are three components to the package: The South Australian Government, in partnership with the state's three public universities, will match funding to alleviate student hardship as a result of COVID-19. The funding will be distributed between the University of Adelaide, Flinders University and the University of South Australia to distribute to their pathway and international students. A \$500 emergency cash grant will be available to other international students not studying at one

- **of the public universities**, currently enrolled in a course, living in Adelaide and who meet the criteria.
- For school students living with South Australian families, a one-off \$200 COVID-19 assistance payment per student will be provided to homestay families, to help support accommodation for school students.

The state department for Human Services has released emergency funding for temporary VISA holders. This funding has different parameters and limitations to the Federal emergency relief funding. Many of the listed organisations can also assist with accomodation, financial counselling, and other supports.

Region	Organisation	Telephone
Eastern Adelaide	Baptist Care SA	8118 5200
Northern Adelaide	Anglicare SA	1800 061 552
Southern Adelaide	Anglicare SA	1800 748 149
Western Adelaide	Uniting Care Wesley Bowden	8245 7139
Adelaide Hills	The Hut Community Centre	8339 4400
Barossa, Light and Lower North	Lutheran Community Care	<u>8562 2688</u>

	Flueurieu and Kangaroo Island	Junction Australia	8392 3000
	Eyre and Western	CentaCare Catholic Country SA	1800 759 865
	Far North	CentaCare Catholic Country SA	1800 759 865
	Limestone Coast	ac.care	7725 3000
	Murray and Mallee	ac.care	Murraylands - <u>8531 4901</u>
	Murray and Mallee	ac.care	Riverland - <u>8580 5301</u>
	Yorke and Mid North	Uniting Country SA	1300 067 777

Tasmania

Support for Tasmania's temporary visa holders https://www.coronavirus.tas .gov.au/travellers-and-visito rs/temporary-visa-holders	There are three types of assistance that will be made available to temporary visa holders: • Pandemic Isolation Assistance Grants will be made available for those who can demonstrate genuine financial hardship as a result of the coronavirus pandemic. • Emergency relief and assistance will be provided through partnered non-government organisations where required. Details of this support and how to access it will be provided here when available. • Support to return to their country of origin. The nature of support will be determined once we have a clear picture of who needs help and where they are going. Anyone wanting assistance to return to their country of origin must register their interest by 5.00pm, 23 May 2020. Those who currently hold the following visas and can demonstrate hardship caused by the COVID-19 pandemic will be eligible for this additional assistance: • Student visas (Subclass 500) • Temporary graduates (Subclass 485) • Provisional Visa Holders (Subclass 489 & 491) • Temporary Skilled (Subclass 457 & 482) • Seasonal Worker and Pacific Labour Scheme Visas (403, 417 & 462) • Bridging Visas (Subclasses 010, 020, 030, 050 and 051) • Humanitarian Visas (Subclasses 785 and 790) There is no requirement for you to be in quarantine to
Duciness Technolis	be eligible for the Pandemic Isolation Assistance Grants.
https://www.business.tas.q ov.au/covid-19 business s upport packages/small bu siness emergency support grant	Sole operators with an ABN can apply for a one off emergency grant of \$2,000. The application takes 30min and the money normally comes through within days.
TasWater Covid 19 Support Program	Supporting residential and business customers via freezing price increases, giving extra time to pay, bill payment support plans, rebate for small businesses.

https://www.taswater.com.a u/documents/rotating-bann er/taswaters-residential-and -business-support-during-c ovid-19	
Aurora Energy Covid 19 Support Program https://www.auroraenergy.com.au/covid-19	Supporting residents and small business through payment plans, bill relief, waiving fees and charges, freezing debt, and more.
Hamlet/ Hobart City Mission https://hobartcitymission.or g.au/emergency-assistance /#	Hobart City Mission is providing emergency food parcels for low income/ no income individuals and families. They have partnered with Hamlet to provide quality prepared food in addition to the regular grocery items. HCM's emergency assistance is in high demand at the moment so they recommend you call them first thing at 8:30 am to set up an emergency assistance appointment. Their number is (03) 6215 4200. HCM is a Christian organization and I know they provide quite a few charity programs to vulnerable Tasmanians and seem to do so in a non judgmental way. I'm not sure their sex worker friendly status though so proceed with caution in terms of disclosure.
Migration Tasmania https://www.migration.tas.g ov.au/covid-19_support	Covid 19 Support for Migrants and Temporary Visa Holders
Working It Out Together https://www.workingitout.or g.au/	A Covid 19 initiative run by the Tasmanian LGBTIQ+ support service Working It Out. A social support program that matches LGBTIQ+ volunteers with LGBTIQ+ community members in need. Aims to increase connectivity and care inside the community in a time where physical distancing is required. Through this program, you can access a buddy to check in on you, deliver food and medication to you, walk your dog and take your pets to the vet, provide online support via chats and messaging, take physical distancing walk with you, and more. WIO aims to be a "sex worker friendly" service

Pandemic Isolation	The amount depends on the size of your household:
Assistance Grants	\$250 per adult
	\$125 per child
	 Maximum capped at \$1000 per household

Western Australia

StudyPerth Crisis Relief https://www.studyperth.com .au/crisis-relief	SPCR will be accessible by application by both individual international students in Western Australia who are in immediate, emergency need of food or shelter, and by eligible organisations and associations who are able to support international students with: • Food • Shelter • Rights and support • Health and wellbeing
The Humanitarian Group Perth https://thehumanitariangr oup.org.au/homepage/ho me (08) 6148 3600	The Humanitarian Group provide legal advice, migration support and education to recent migrants in Western Australia.
Second Harvest https://www.secondharve st.com.au/ (08) 9414 7590	Second Harvest provide emergency food relief parcels to vulnerable people and families via a short vetting process, through their food centre in Hamilton Hill.
Assisting Your Life to Achieve (AYLA) https://www.aylainc.org.a u/about (08) 9414 7286	AYLA are a charitable organisation aimed at LGBTI people, but open to anyone from the community who needs to access support. They have been identified as sex worker friendly. AYLA provide a range of charitable services from Cockburn central including: • Emergency Food Relief • Emergency housing • A low cost marketplace • Mental health support • Education programs Access to these programs is flexibile and assessed on a case by case basis.
Electricity Cost Support https://www.jobsandskills.w	Some sex workers in WA particularly those who work from home, may be eligible for support with electricity bills

<u>a.gov.au/covid-19-business</u> -support

including a one off credit on your power bill of up \$2500.

If you have an ABN and have worked from home, **contact your electricity company** for details on how to apply for the Electricity Cost Support grants.

SWEAR WA Emergency Assistance Directory for WA Sex Workers

Also available via the Covid-19 Resource Hub on the SWEAR WA Website:

https://drive.google.com/file/d/1RZyO7uaaO7KL_U36m Qd8mqIR40iy8tqA/view https://www.sexworkerrightswa.org/covid19-resource-hub

Multicultural Services Centre

Assistance is provided by way of food vouchers, payments of rental arrears, outstanding utilities bills etc.

https://mscwa.com.au/our -programs/emergency-reli ef-services/

Clients are also assisted with advocacy and referrals to appropriate services for further support where required.

*Note: Some sex workers have reported poor experiences with this group after disclosing their sex worker status. We recommend protecting your sex worker status when engaging with mscwa.

Emergency Relief Guidelines

Appointments are required prior to presenting to the relevant office and the client will need to bring the following:

Income Statement from Centrelink

Payment reminder or final notice on ; utility bill, rental arrears etc

Other supporting documents (such as receipts supporting the client's financial crisis)

Centrelink Concession Card

Evidence of Visa to establish residency status

Clients are able to access emergency relief through the following offices:

Mirrabooka Office: 9344 7858

North Perth Office: 9328 1544

Cannington Office: 9258 5188

Bunbury Office 0476 264 707

Cost-free telephone interpreting services are available from all offices.

Queensland

StudyQueensland Student Support (Statewide) https://www.studyqueensla nd.qld.gov.au/Live/Student- Support	Financial support is available for international students experiencing hardship as a result of being adversely impacted by the economic effects of COVID-19. Student support officers will make decisions in relation to support requirements for each student.
Basic Rights Queensland (State-wide) https://brq.org.au Advice line 3847 5532 Freecall 1800 358 511 E-form https://brq.org.au/contact/.	Prioritised support for sex workers struggling with JobSeeker applications. The Working Women's Centre within this community legal service can also assist with JobKeeper problems including appeals. Respect can refer you to access support. There are also factsheets on the website that may be helpful. Sex worker friendly.
Qld Council Food Pantry (Brisbane and Cairns) https://qckitchentable.squar e.site	Free food parcels. By appointment only. Use the website to book a time or request a call back. Located at Queensland Council for LGBTI Health in Teneriffe (Brisbane) and Cairns. Open till 5pm weekdays. Sex worker friendly.
COMMUNIFY QUEENSLAND LTD (Paddington, Brisbane) https://communify.org.au/ge t-support/	Opening hours Monday - Friday 9-5 - currently over the phone only. Food vouchers can be accessed over the phone, they will be mailed out. Age cut off: 65yo. Photo ID and/or Healthcare Card is preferred but not a cut-off to access - they will not ask for this documentation over the phone. Not known if sex worker friendly.
3RD SPACE (Brisbane) (formerly 139 club) https://3rdspace.org.au/our- services/	Hot food takeaway meals from 9am - 10am and lunch from 11.30am - 12.30pm. Food parcels are being offered as well. Phone charging is available. Showers as available. To access emergency financial support, a piece of ID is needed. Not known if sex worker friendly.
REDLAND COMMUNITY CENTRE INC	Emergency relief, including food parcels. Opening hours are 10-2.

https://redlandcommunityce ntre.org/emergency-relief/	Homeless dinners from 5pm, access limited to residents of the Redlands area and registered users of the service. Registration is free & over the phone. No age or gender cutoffs to access the service. Not known if sex worker friendly.
	THE KNOWN II SEX WORKER INCIDARY.
NEXUS Care (Brisbane) https://www.nexuscare.com .au/covid19-update	Food Parcels and Emergency Relief. Requires signing up to their program. Not known if sex worker friendly.
Ipswich Assist https://ipswichassist.org.au/ how-we-can-help/	Free food, a limited supply of pharmacy vouchers, fuel vouchers, St Paul's vouchers and are able to make part payments of \$50 towards one bill. You will be assessed prior to being able to access this service. Open on Tuesdays only. Make an appointment via their website. Not known if sex worker friendly.
Angles Kitchen Southport (Gold Coast) 8 Lawson St Southport	Take away meal Sundays 4:00pm served 4:30pm For disadvantaged, impoverished, marginalised or homeless people in crisis. Free & no referral note necessary. "Punctuality essential." 07 55102222 Not known if sex worker friendly.
Anglican Church Burleigh Heads 14 Park Ave Burleigh Hds	Food relief. 9am-12pm, Tuesdays ,Wednesdays, Thursdays. "Must be referred by a community agency." 07 55356066 Not known if sex worker friendly.
HavaFeed Mermaid Beach https://havafeed.org/service s-2/ 2439 Gold Coast Highway Mermaid Beach	Free meals, free food parcels & showers. Check website for times. Church based. 0423694247 Not known if sex worker friendly.
Seeds of Hope Carrara http://www.seedsofhope.co m.au 148 Eastlake Street, Carrara	No Interest Loan Scheme from their CityLink Resource Centre. Open Mondays, Tuesdays and Thursday (Excluding Public Holidays) 9:30AM - 2:30PM 07 5559 1302 Not known if sex worker friendly.
The Neighbourhood Hub Mackay 4 George Street, Mackay	Emergency Relief for people in immediate financial crisis who have insufficient money to pay for essential household items. (07) 4957 2626 Not known if sex worker friendly.
St Vincent de Paul Rockhampton 233 Alma Street, Rockhampton	Food Vouchers 1800 846 643 Not known if sex worker friendly.

Capricorn Region Salvation Army Rockhampton 131 Park Street, Park

Avenue QLD 4701

Welfare assistance is initiated through "Salvos Connect". Call 1300 371 288 for a phone assessment, Monday to Friday 9am to 5pm.

The Rockhampton office is open Mondays, Wednesdays and Fridays, 9am to 11.45 am in relation to Salvos Connect. 07 4923 5600

Not known if sex worker friendly.

















